# Geriatric Primary Care

Convenient, customized care for seniors who need it most.

(508) 425-5694

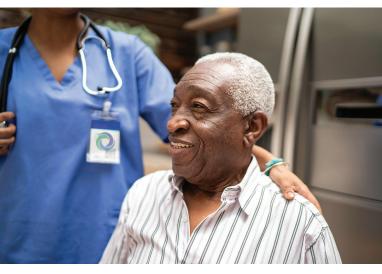




At Reliant, our goal is to provide you with the **right care**, at the **right time** and in the **right place**. That's why we developed a specialized **Geriatric Primary Care program**. It provides care that's uniquely designed around the needs of seniors like you.

The Geriatric Primary Care program comprises teams of healthcare professionals who specialize in care of the older adult. They know that patients aged 65+ often have unique healthcare issues and may require a more attentive, responsive healthcare experience. They also know that making the trip to the doctor's office is not always possible or practical.





## When You Join the Geriatric Primary Care Program

When you join the Geriatric Primary Care Program, you'll move from your current PCP to a Geriatric care team that includes a physician, specialized advanced practitioners, a nurse, and other supportive professionals.

Medical visits will occur where it is most convenient for patients. Often - or always if necessary - healthcare providers will come to your home. When necessary, you may also see your provider in the office or even over video using a computer or tablet.

And because making sense of the healthcare system can be complicated, the Geriatric Primary Care team will be on hand to help you connect with other healthcare services you may need, such as specialty care.

By joining the Geriatric Primary Care program, you'll get the care you need, when and where you need it.

To meet our Geriatrics team and to learn more about this program, visit **reliantmedicalgroup.org/geriatricprimarycare** or call us at **(508) 425–5694**.

#### Benefits of Geriatric Primary Care:

- Availability of convenient, video visits or old-fashioned "house calls" where care is provided right in your home. No need to fight traffic or find a ride to your appointment!
- Expert care team focused on the medical care of older adults
- Proactive, well-coordinated care that can help reduce the need for ER visits or inpatient admissions
- Help in coordinating other care services at Reliant
- One telephone number to call for all of your primary care needs

#### Frequently Asked Questions

### Q: Will I be able to keep my current Reliant Primary Care Provider (PCP)?

**A:** No. Once you are enrolled in this program, one of our Geriatric providers will become your PCP.

#### Q: Will my insurance cover this program?

**A:** Yes, nothing will change about the way your insurance works. But you will need to contact your insurance company to tell them about your new PCP. We can help with that!

## Q: When I go to the office for a visit, will it be the same one I go to now?

**A:** Maybe. Our Geriatric providers can work out of any of our offices. We will arrange to have your visit at the office most convenient for you.

#### Q: How do I enroll in the program?

A: To enroll in the Geriatric Primary Care program, please call us at (508) 425-5694.

## Q: I don't want to enroll now, but could I change my mind?

**A:** Yes. If you decide at a later date that you'd like to enroll in this program, just call our Geriatrics team at (508) 425-5694.



Reliant Medical Group, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATENCIÓN**: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 508-453-8850 (TTY: 1-800-439-2370).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 508-453-8850 (TTY: 1-800-439-2370)

www.reliantmedicalgroup.org