

## 2019 Quality Performance Results

ACO Measure #	Measure Name	2019 Results
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	86.38
ACO-2	CAHPS: How Well Your Providers Communicate	95.24
ACO-3	CAHPS: Patients' Rating of Provider	93.88
ACO-4	CAHPS: Access to Specialists	83.97
ACO-5	CAHPS: Health Promotion and Education	60.06
ACO-6	CAHPS: Shared Decision Making	55.01
ACO-7	CAHPS: Health Status/Functional Status	75.11
ACO-8	Risk Standardized, All Condition Readmission	14.87
ACO-13	Falls: Screening for Future Fall Risk	93.64
ACO-14	Preventive Care and Screening: Influenza Immunization	71.94
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	100
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	88.03
ACO-19	Colorectal Cancer Screening	88.21
ACO-20	Breast Cancer Screening	83.46
ACO-27 (6)	Diabetes Mellitus: Hemoglobin A1c (HbA1c) Poor Control (>9%)	11.81
ACO-28	Hypertension: Controlling High Blood Pressure	86.51
ACO-34	CAHPS: Stewardship of Patient Resources	16.19
ACO-38	Risk-Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions	52.80
ACO-40	Depression Remission at Twelve Months	6.56
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	84.69
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator [PQI] #91) (version with additional Risk Adjustment)	1.89
ACO-45	CAHPS: Courteous and Helpful Office Staff	94.96
ACO-46	CAHPS: Care Coordination	87.24