

Free Milford to Worcester Van Service

Reliant Medical Group provides free van service to Worcester for your specialty and diagnostic appointments. Van service operates on **Monday thru Friday** per patient need. Reservations are required to reserve a seat.

Reservations:

You must call in advance to make your reservation. After making your reservation, you should receive a confirmation call from our office between 12 noon and 3:00pm the day before your appointment. If you don't receive a call by 3:00pm, please call us at (508) 634-5026. *Not receiving a call means you are not on the reservation list for the van service.* A friend or relative may accompany you to your appointment free of charge.

Cancellations:

Please let us know about any cancellations or changes to your appointment so we can inform NEED-A-LIFT van service.

Pick-up:

The van will pick you up at the **front entrance** to our Milford offices. No check-in is necessary. You may wait inside for the van if you wish.

Return Service:

Ask the van driver for their business card when you board the van. After your appointment in Worcester is over, have the dept. secretary call the number on the business card and let the van service know you are ready to return to Milford. The NEED-A-LIFT van service must be called to pick you up, otherwise they will not return. You may also call on your cell phone. The number for return rides is (978) 534-0041; press 10 for dispatcher for your **Return Ride Only**.

Handicapped Access:

The NEED-A-LIFT van is wheelchair and motorized scooter accessible.

Questions?

Contact the Internal Medicine Department at (508) 634-5026 for more information. Reliant staff may use ext. 58400.

Appointments need to be scheduled between the hours of 9:30am – 3:00pm in Worcester.

Van Departure times are as follows:

8:30am

10:00am

11:30am

1:00pm

All patients need to arrive 15 minutes prior to departure time.