

## Benefits of Home-Based Primary Care:

- Convenient old-fashioned “house calls” where primary care is provided right in your home. No need to fight traffic or find a ride to your appointment!
- Expert care team focused on the medical care of older adults
- Proactive, well-coordinated care that can help reduce the need for ER visits or inpatient admissions
- Help in coordinating other care services at Reliant
- One telephone number to call for all of your primary care needs



Reliant Medical Group, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 508-453-8850 (TTY: 1-800-439-2370).

**ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 508-453-8850 (TTY: 1-800-439-2370)

[www.reliantmedicalgroup.org](http://www.reliantmedicalgroup.org)

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# Home-Based Primary Care

*Convenient, customized care for older adults.*

**(508) 425-5694**



At Reliant, our goal is to provide you with the **right care**, at the **right time** and in the **right place**. That's why we developed a specialized **Home-Based Primary Care program for older adults age 75+**. It provides care that's uniquely designed around the needs of older adults like you.

The Home-Based Primary Care program comprises teams of health-care professionals who specialize in care of the older adult. They know that patients aged 75+ often have unique healthcare issues and may require a more attentive, responsive healthcare experience. They also know that making the trip to your primary care provider's office is not always possible.



### **When You Join the Home-Based Primary Care Program**

When you join the Home-Based Primary Care program, you'll move from your current primary care provider (PCP) to a care team that includes specialized advanced practitioners, nurses, a care manager, and other supportive professionals who specialize in the care of older adults.

### **Medical visits with your PCP, including your annual physical, will take place in-person at your home.**

And because making sense of the healthcare system can be complicated, your Home-Based Primary Care team will be on hand to help you connect with other healthcare services you may need, such as specialty care.

### **By joining the Home-Based Primary Care program, you'll get the care you need, when and where you need it.**

To meet our Home-Based Primary Care team and to learn more about this program, visit [reliantmedicalgroup.org/homebasedpc](https://reliantmedicalgroup.org/homebasedpc) or call us at **(508) 425-5694**.



## **Frequently Asked Questions**

### **Q: Will I be able to keep my current Reliant Primary Care Provider (PCP)?**

**A:** No. Once you are enrolled in this program, one of our Home-Based Primary Care providers will become your PCP.

### **Q: Will I keep my current Reliant specialists?**

**A:** Yes, you will continue seeing your current specialist(s) and have access to other Reliant specialists as needed. These visits will continue to be in the office.

### **Q: How do I get care in the evenings and on weekends?**

**A:** You can access after hours care the same way you do now. Medical assistance is available by telephone 24/7, with on-call nurses who can contact the on-call provider when necessary. You can also visit our ReadyMED walk-in medical offices which are open 9am-8pm 7 days a week.

### **Q: Will my insurance cover this program?**

**A:** Yes, nothing will change about the way your insurance works. But you will need to contact your insurance company to tell them about your new PCP. We can help with that!

### **Q: How do I enroll in the program?**

**A:** To enroll in the Home-Based Primary Care program, please call us at **(508) 425-5694**.

### **Q: I don't want to enroll now, but could I change my mind?**

**A:** Yes. If you decide at a later date that you'd like to enroll in this program, just call our Home-Based Primary Care team at **(508) 425-5694**.